



## AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Quality Management Systems							
Course Code		İŞT151		Course Level		Short Cycle (Associate's Degree)			
ECTS Credit	2	Workload	50 ( <i>Hours</i> )	Theory	2	Practice	0	Laboratory	0
Objectives of the Course		At lesson; to gain the application qualifications of quality management systems.							
Course Content		Quality concept, standards and quality systems.							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Discussion, Case Study					
Name of Lecturer(s)									

### Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

### Recommended or Required Reading

1	Orhan Küçük, "Kalite Yönetimi ve Kalite Güvence Sistemleri", Seçkin Kitabevi
2	Yardımcı kitap,
3	Ders notları
4	Diğer kaynaklar

Week	Weekly Detailed Course Contents	
1	Theoretical	Quality concept
2	Theoretical	Quality concept, standard and standardization
3	Theoretical	Standard and standardization
4	Theoretical	The importance of the standard in the production and service sector
5	Theoretical	Management quality and standards
6	Theoretical	Environmental standards
7	Theoretical	Quality management system models
8	Theoretical	Quality management system models
9	Intermediate Exam	midterm
10	Theoretical	At the management
11	Theoretical	Process management system
12	Theoretical	Resource management system
13	Theoretical	Strategic management
14	Theoretical	
15	Theoretical	Efqm excellence model
16	Final Exam	Final Examination

### Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	0	2	28
Reading	10	0	1	10
Midterm Examination	1	5	1	6



Final Examination	1	5	1	6
Total Workload (Hours)				50
[Total Workload (Hours) / 25*] = <b>ECTS</b>				2
*25 hour workload is accepted as 1 ECTS				

### Learning Outcomes

1	Explain the concept of quality and its components.
2	Explain the basic concepts of quality management systems.
3	Creating Infrastructure of Quality Management System
4	Explain quality management techniques at basic level.
5	Application of Quality Standards

### Programme Outcomes (Computer Programming)

1	Having knowledge and skills in web project preparation and publishing
2	Having the knowledge and skills necessary for proper use management of database applications
3	Having knowledge and skills for software development, testing and installation
4	Be able to use the hardware necessary for computer programming and solve the basic problems they have with hardware
5	To be able to use information and communication technologies at the level required by computer programming
6	To be able to produce solutions to problems encountered in the field
7	Having the competencies to make job planning in the profession
8	Communicating with colleagues and clients based on knowledge and skills
9	Be able to take responsibility as an individual or as a team member and to fulfill the responsibility
10	To be able to express written and oral expressions related to the study topic
11	Be able to adapt the winning information to new situations

### Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1	L2	L3	L4	L5
P1	2	1	2	1	2
P2	2	1	2	1	1
P3	2	2	1	1	1
P4	1	2	1	1	2
P5	1	1	2	2	2
P6	1	1	2	2	1
P7	1	1	1	2	1
P8	1	2	1	1	1
P9	1	2	1	1	1
P10	1	2	1	1	1
P11	1	2	1	1	1

