



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Hotel Automation Systems II							
Course Code		THM211		Course Level		Short Cycle (Associate's Degree)			
ECTS Credit	3	Workload	76 (Hours)	Theory	3	Practice	0	Laboratory	0
Objectives of the Course		In this course, it is aimed to have students gain the proficiency of using hospitality automation software.							
Course Content		This course informs students about operations regarding reservation, check-in, staying, check out systems of the automation software.							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Demonstration, Discussion, Individual Study					
Name of Lecturer(s)		Ins. Murat KAHYA							

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

Recommended or Required Reading

1	KINAY, H. (2011) Fidelio Suite 8, Murathan Yayınevi, Trabzon
2	Fidelio training program cd

Week	Weekly Detailed Course Contents	
1	Laboratory	General information about system
2	Laboratory	Log in and log out and changing
3	Laboratory	Front office operations
4	Laboratory	Individual-agency profile recording operations
5	Laboratory	Reservation operations
6	Laboratory	Individual-agency reservation operations
7	Laboratory	Chek-in procedures
8	Laboratory	Midterm Exam
9	Laboratory	Front cash operations
10	Laboratory	Reporting operations
11	Laboratory	Night shift procedures and documents
12	Laboratory	Operations and documents about housekeeping
13	Laboratory	Procedures and documents about other departments
14	Laboratory	Check-out procedures and reports
15	Laboratory	Midterm Exam

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	1	3	56
Midterm Examination	1	10	0	10
Final Examination	1	10	0	10
Total Workload (Hours)				76
[Total Workload (Hours) / 25*] = ECTS				3

*25 hour workload is accepted as 1 ECTS

Learning Outcomes

1	Doing system operations
2	Operating front office procedures before anf after accomodation
3	Using automation operations related to other departments
4	to use fidelio suite8



5	Receiving documents related to other departments
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Programme Outcomes (*Tourism and Hotel Management*)

1	To be able to use a second foreign language at intermediate level
2	To have the ability to use information technologies in the field at a good level.
3	Competence in human relations and behaviors required by tourism industry.
4	To be able to dominate the issues of entrepreneurship and business establishment procedures in the field of accommodation management
5	To have the knowledge and skills required by the profession
6	To have information about equipment and equipment used in accommodation establishments

Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1	L2	L3	L4	L5
P1	3	3	3	3	3
P2	5	5	5	5	5
P3	3	3	3	3	3
P4	3	3	3	3	3
P5	4	4	4	4	4
P6	4	4	4	4	4

