



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Quality Management Systems							
Course Code		İYP201		Course Level		Short Cycle (Associate's Degree)			
ECTS Credit	3	Workload	70 (Hours)	Theory	2	Practice	0	Laboratory	0
Objectives of the Course		Total quality management and quality management systems.							
Course Content		Quality concept, historical development, TQM principles, importance of standard in production and service sectors, ISO 9000 standards							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Case Study					
Name of Lecturer(s)		Ins. Gülbin TOĞUŞ POLAT							

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

Recommended or Required Reading

1	Muhsin Halis, "Toplam Kalite Yönetimi" Seçkin Yayıncılık
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Week	Weekly Detailed Course Contents	
1	Theoretical	The quality concept, the emergence of a total quality management approach evolved in the historical process and the reasons for the emergence of the concept of total quality
2	Theoretical	Comparison of classical management approach and total quality management
3	Theoretical	Basic concepts of total quality management
4	Theoretical	Total quality management principles
5	Theoretical	Deming cycle, principles
6	Theoretical	Standards and standardization
7	Theoretical	The importance of standards in the manufacturing and service sectors
8	Intermediate Exam	Midterm Exam
9	Theoretical	Management quality and standards
10	Theoretical	Total quality management, ISO 9000 standards
11	Theoretical	Total quality management, ISO 9000 standards
12	Theoretical	Quality management system models
13	Theoretical	Quality management system models
14	Theoretical	Quality management system models
15	Theoretical	Quality management system models

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	2	0	28
Assignment	5	1	0	5
Reading	5	2	0	10
Midterm Examination	1	10	1	11
Final Examination	1	15	1	16
Total Workload (Hours)				70
[Total Workload (Hours) / 25*] = ECTS				3

*25 hour workload is accepted as 1 ECTS

Learning Outcomes

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Programme Outcomes (Marketing)

1	Ability to use the theoretical information in the application
2	A process in order to meet the requirements of managing skills
3	Ability to work in interdisciplinary teams, including
4	Define and solve problems in professional practice
5	Professional ethics and responsibility
6	The ability to learn about sector problems
7	To understand the legal regulations and practices
8	Effective communication skills
9	Knowledge and use professional tools and techniques with other communication technology tools Ability
10	Career planning processes and practices
11	Vocational and entrepreneurial skills for self-reliance
12	Cultural and social responsibilities, understanding, adoption and application skills
13	Awareness of the necessity of lifelong learning and its ability to perform
14	To follow national and international contemporary issues
15	Ataturk's principles and be sensitive to the Revolution, to use the Turkish language correctly, have the ability to understand unfamiliar terms on the basis of official correspondence and make space

Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1
P1	5

