AYDIN ADNAN MENDERES UNIVERSITY
COURSE INFORMATION FORM

Course Title	Quality Management Systems						
Course Code	TTİ253		Couse Level		Short Cycle (Associate's Degree)		
ECTS Credit	2	Workload	50 *(Hours)*	Theory	2	Practice	0	Laboratory	0
Objectives of the Course	Total Quality consciousness, Total Quality Management principles, know the application steps and to educate students who are knowledgeable about current quality management system standards						
Course Content	At the end of this course students will be able to; 1. Will be able to express basic quality concepts, quality development, dimensions and elements. 2. Will be able to express quality gurus and their contribution to quality. 3. will be able to express the principles of Total Quality Management. 4. Will be able to express the quality responsibilities of the departments in the organization and those in various levels.						
Work Placement	N/A						
Planned Learning Activities and Teaching Methods			Explanation (Presentation), Discussion				
Name of Lecturer(s)							

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

Recommended or Required Reading

1	Quality Management Systems, Lecture notes

Week	Weekly Detailed Course Contents	
1	Theoretical	Quality concept
2	Theoretical	Quality concept
3	Theoretical	Standard and standardization
4	Theoretical	Importance of standard in production and service sector
5	Theoretical	Management quality and standards
6	Theoretical	Management quality and standards
7	Theoretical	Environmental standards
8	Intermediate Exam	Midterm
9	Theoretical	Quality management system models
10	Theoretical	Strategic management
11	Theoretical	Participation in management
12	Theoretical	Process management system
13	Theoretical	Resource management system
14	Theoretical	perfection model

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	0	2	28
Midterm Examination	1	10	1	11

Final Examination	1	10	1	11
			Total Workload (Hours)	50
			[Total Workload (Hours) / 25*] = **ECTS**	2

*25 hour workload is accepted as 1 ECTS

Learning Outcomes

1	Will be able to express basic quality concepts, quality development, dimensions and elements.
2	Will be able to express the principles of Total Quality Management
3	Will be able to express the quality responsibilities of the departments in the organization and those in various levels.
4	Applies Quality Standards.
5	Learn the relevant regulations.

Programme Outcomes *(Foreign Trade)*

1	To describe the basic concepts of economics, business law, labor and social security law, business, accounting and foreign trade.
2	To know the terms of delivery and payment in foreign trade; to regulate documents used in foreign trade transactions.
3	To understand Turkish foreign exchange regulations, to prepare documents used in these processes, and to make business correspondence.
4	To have a knowledge of Turkish customs legislation, and organize related documents
5	To know Turkish foreign trade legislation, main concepts regarding to logistics, international transporting rules and preparing necessary documents, performing e-trade transactions.
6	Making foreign trade transactions with computer and utilize from a foreign language in foreign trade transactions.
7	To be aware of Business Law, Job Security, environmental protection and quality concepts.
8	To understand and analyze the methods of financing foreign trade, and to know the foreign trade transactions in free zones.
9	To know the international marketing strategies, to recognize the risks of international trade, to analyze international monetary relations and capital markets.
10	To understand the importance of quality and standardization in foreign trade, and to know insurance operations and tax practices in foreign trade.
11	Accounting the transactions as to foreign trade and foreign exchange.
12	Ability to use the methods and techniques of career planning and discussing the effects of character traits on career preferences.

Contribution of Learning Outcomes to Programme Outcomes *1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High*

	L1	L4	L5
P7	5	5	5
P10			5