



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Hotel Automation Systems							
Course Code		TRZM203		Couse Level		Short Cycle (Associate's Degree)			
ECTS Credit	5	Workload	125 (<i>Hours</i>)	Theory	3	Practice	1	Laboratory	0
Objectives of the Course		The aim of this course provide student using automation program in the accommodation to make their accommodation operations.							
Course Content		Front Office Operations, Front Cash Operations, Reporting Operations, Check in, Check out and Documents of Night Operations							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Demonstration					
Name of Lecturer(s)									

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	60

Recommended or Required Reading

1	Hotel Management Solutions Fidelio Suite – 8 (Micros – Fidelio) Hasan Kinay
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Week	Weekly Detailed Course Contents	
1	Theoretical	Informations related with System
2	Theoretical	Log in-out toSystem and Changing
3	Theoretical	Front Office Operations
4	Theoretical	Rooms Operations
5	Theoretical	Front Cash Operations
6	Theoretical	Back Office Operations
7	Theoretical	Reporting Operations
8	Intermediate Exam	Mid-term Exam
9	Theoretical	Check in-out and Documents Night Operations
10	Theoretical	Documents related to Department of Food Beverage
11	Theoretical	Documents related to Department of Housekeeping
12	Theoretical	Taking Documents Related to Department of Administrative Financial Affairs
13	Theoretical	Taking Documents Related to Department of Technical Service
14	Theoretical	Taking Documents Related to Department of Sales Marketing
15	Theoretical	Documents related to Department of Security

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	1	4	70
Lecture - Practice	14	1	2	42
Midterm Examination	1	5	1	6
Final Examination	1	6	1	7
Total Workload (Hours)				125
[Total Workload (Hours) / 25*] = ECTS				5

*25 hour workload is accepted as 1 ECTS

Learning Outcomes

1	Making operations of system
2	Making operations of accommodation
3	Taking documents related with front office



4	Taking documents related with other departments
5	To comprehend automation programs

Programme Outcomes (*Tourism and Hotel Management*)

1	
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11	

Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1
P1	5

