

### AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

| Course Title                                    |             | Protocol Mana   | agement           |             |   |                                  |                   |                  |   |   |
|---|-------------|---|-------------------|-------------|---|----------------------------------|-------------------|------------------|---|---|
| Course Code                                     |             | İKY206  |                   | Couse Level |   | Short Cycle (Associate's Degree) |                   |                  |   |   |
| ECTS Credit 3                                   |             | Workload  | 75 (Hours)        | Theory      | , | 3                                | Practice          | 0                | Laboratory                              | 0 |
| Objectives of the Course                        |             | Authority to represent and be an example for other employees to gain knowledge of the official protocol environments. To act in accordance with the institutions in which communication is running. |                   |             |   |                                  |                   |                  |   |   |
| Course Content                                  |             | Goal of lesson is students are become successful in society and business life and promote good relations, set necessary social rules and protocol information.                                      |                   |             |   |                                  |                   |                  |   |   |
| Work Placement                                  |             |   |                   |             |   |                                  |                   |                  | roperties. The red<br>School, Student I |   |
| Planned Learning Activities and Teaching Method |             | Methods   | Explan<br>Individ |             |   | ion), Demo                       | nstration, Discus | ssion, Case Stud | у,                                      |   |
| Name of Lecturer(s)                             |             |   |                   |             |   |                                  |                   |                  |   |   |
|   |             |   |                   |             |   |                                  |                   |                  |   |   |
| Assessment                                      | Mothods and | I Criteria  |                   |             |   |                                  |                   |                  |   |   |

| Assessment methods and Criteria |          |                |  |  |  |  |  |
|---------------------------------|----------|----------------|--|--|--|--|--|
| Method                          | Quantity | Percentage (%) |  |  |  |  |  |
| Midterm Examination             | 1        | 40             |  |  |  |  |  |
| Final Examination               | 1        | 70             |  |  |  |  |  |

#### **Recommended or Required Reading**

| 1 | Lecturers Lesson Notes  |
|---|---|
| 2 | AYTÜRK, N., Protokol Yönetimi, Türkiye ve Ortadoğu Amme İdaresi Enstitüsü |
| 3 | TOPUZ, Ç., Protokol Bilgisi MYO, Gazi Kitapevi                            |
| 4 | MISIRLI, İ., Görgü, Nezaket ve Protokol, Detay Yayıncılık                 |

| Week | Weekly Detailed Course Contents |   |  |  |  |  |  |
|------|---------------------------------|---|--|--|--|--|--|
| 1    | Theoretical                     | Examine the protocol and the historical development of definition of protocol |  |  |  |  |  |
| 2    | Theoretical                     | Protocol to implement the social behavior                                     |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |
| 3    | Theoretical                     | Protocol to implement the social behavior                                     |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |
| 4    | Theoretical                     | Protocol to implement the social behavior                                     |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |
| 5    | Theoretical                     | Institutions and organizations to implement the protocol                      |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |
| 6    | Theoretical                     | Institutions and organizations to implement the protocol                      |  |  |  |  |  |
|      | Examination of course materials |   |  |  |  |  |  |
| 7    | Theoretical                     | Institutions and organizations to implement the protocol                      |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |
| 8    | Preparation Work                | Preparation for midterm exam  |  |  |  |  |  |
|      | Intermediate Exam               | Midterm   |  |  |  |  |  |
| 9    | Theoretical                     | Corporate activities to implement the protocol                                |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |
| 10   | Theoretical                     | Corporate activities to implement the protocol                                |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |
| 11   | Theoretical                     | Corporate activities to implement the protocol                                |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |
| 12   | Theoretical                     | Personal maintain   |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |
| 13   | Theoretical                     | Personal maintain   |  |  |  |  |  |
|      | Preparation Work                | Examination of course materials   |  |  |  |  |  |



| Courso | Information | Form   |
|--------|-------------|--------|
| Course | mormation   | 1 0111 |
|        |             |        |

| 14 | Theoretical      | Select clothing and accessories |
|----|------------------|---------------------------------|
|    | Preparation Work | Examination of course materials |
| 15 | Theoretical      | An overview of the course       |
|    | Preparation Work | Semester term preparation       |
| 16 | Preparation Work | Semester term preparation       |
|    | Final Exam       | Final Exam                      |

# **Workload Calculation**

| Activity                                       | Quantity | Preparation | Duration | Total Workload |  |
|--|----------|-------------|----------|----------------|--|
| Lecture - Theory                               | 14       | 0           | 3        | 42             |  |
| Assignment                                     | 14       | 1           | 0        | 14             |  |
| Midterm Examination                            | 1        | 5           | 1        | 6              |  |
| Final Examination                              | 1        | 12          | 1        | 13             |  |
|  | 75       |             |          |                |  |
| [Total Workload (Hours) / 25*] = <b>ECTS</b> 3 |          |             |          |                |  |
|  |          |             |          |                |  |

\*25 hour workload is accepted as 1 ECTS

#### Learning Outcomes

| 1 | Students know importance of physical appearance and clothing           |
|---|--|
| 2 | Students know behaviour rules in society.                              |
| 3 | Students know importance and rules of protocol.                        |
| 4 | Apply the protocol in corporate events.                                |
| 5 | To have the competence to take part in official ceremony organization. |

## Programme Outcomes (Human Resources and Management)

| Flogi | anime Outcomes (Human Resources and Management)  |
|-------|--|
| 1     | To use theoretical and applied knowledge in the field of human resources management  |
| 2     | To examine various concepts and opinions in the field of human resources management, and evaluate related data.  |
| 3     | To undertake individual and group responsibility in order to solve nonforeseen complex problems and issues which are confronted in application process.  |
| 4     | To be able to transmit self opinions and solutions to problems in the field of human resources management via written and oral channels.   |
| 5     | To support self opinions and solutions to problems by qualitative and quantitative data and share this with other professionals or nonpofessionals.  |
| 6     | To benefit from other diciplines which are related to human resources management and be acknowledged about these diciplines.   |
| 7     | Legislation relevant to the profession and to follow the basic law to have knowledge in the field of public administration   |
| 8     | To have societal, scientific and ethical values in gathering data, planning, executing and controlling human resources management issues.  |
| 9     | Develop an awareness for the need for life long learning   |
| 10    | To follow national and international contemporary issues   |
| 11    | To become sensitive to Atatürk's principles and reforms, the right to use the Turkish language, the official correspondence of the basic ability to have the ability and understanding related to the field of foreign terms |

#### Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

|     | L1 | L2 | L3 |
|-----|----|----|----|
| P1  | 5  | 5  | 5  |
| P4  |    |    | 3  |
| P5  |    |    | 4  |
| P6  | 5  | 4  | 5  |
| P9  | 3  | 4  | 3  |
| P11 |    | 4  | 5  |

