



## AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Total Quality Management							
Course Code		İKY115		Course Level		Short Cycle (Associate's Degree)			
ECTS Credit	3	Workload	75 (Hours)	Theory	3	Practice	0	Laboratory	0
Objectives of the Course		Qualifiednesses of quality management systems learnings were purposed for the lesson							
Course Content		Identifying quality word, standarts and standardization, strategic management workflow management related subjects have been given to students for this class							
Work Placement		Students must have to complete their internship within the required time and properties. The required rules are describes at the Adnan Menderes University, Sultanhisar Vocational School, Student Internship Instructions.							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Discussion, Case Study, Individual Study					
Name of Lecturer(s)		Ins. Muammer ERDEN							

### Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

### Recommended or Required Reading

1	Çağlar, İ ve Sabiha Kılıç,2006. Kalite Güvencesi ve Standartları, Nobel YayınDağıtım, Ankara,2006
2	Kölük, N., Dilsiz, İ. ve Kartal, C. S., 2010. Kalite Güvencesi ve Standartları, Detay Yayıncılık
3	Lecturer notes

Week	Weekly Detailed Course Contents	
1	Theoretical	Concepts of Quality
2	Theoretical	Concepts of Quality, Standarts and standardization
3	Theoretical	Standarts and standardization
4	Theoretical	Importance of standardization at work organizations
5	Theoretical	Management quality and standarts
6	Theoretical	Management quality and standarts, Environmental standards
7	Theoretical	Environmental standards
8	Intermediate Exam	Midterm
9	Theoretical	Samples of quality management system
10	Theoretical	Samples of quality management system, Strategic management
11	Theoretical	Strategic management
12	Theoretical	Participation to management
13	Theoretical	Workflow management
14	Theoretical	Material management system
15	Theoretical	Models of execellency of Efqm
16	Final Exam	Final Term

### Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	0	3	42
Midterm Examination	1	12	1	13
Final Examination	1	19	1	20
Total Workload (Hours)				75
[Total Workload (Hours) / 25*] = ECTS				3

\*25 hour workload is accepted as 1 ECTS



**Learning Outcomes**

1	Learning of quality Word
2	Learning of standards and standardization
3	Learning fundamentals of quality management system
4	Learning quality standards
5	Learning strategic management
6	Learning material management
7	Learning workflow management

**Programme Outcomes** (*Medical and Aromatic Plants*)

1	Having the recognition, classification and the use areas knowledge of medical and aromatic plants
2	Having practical and technical knowledge about cultivation and production of medical and aromatic plants
3	Having knowledge of morphology, anatomy, cytology, physiology and biochemical structures of medical and aromatic plants
4	Having knowledge of importance of soil conditions to grow medical and aromatic plants
5	Having information and the ability to use materials related with basic math and basic chemistry founded on qualifications gained in secondary education
6	Having ability to use effective own language and having knowledge of foreign language in order to communicate own colleagues and own customers
7	Having ability to collect medical and aromatic plants, having knowledge of seed technology, drying and conservation of these plants
8	Having ability to identify and to fight diseases and pests of medical and aromatic plants
9	Having knowledge of all Agricultural activities
10	Having knowledge of Atatürk Principle and Revolutions and to assimilate Atatürk Principle and Revolutions
11	Having consciousness of quality
12	Having knowledge and accumulation of investigative and evaluation
13	Ability to work as an individual capable of independent decision-making ideas verbally and in writing, stating the figure to communicate in a clear and concise
14	Ability to identify plants used for medical purposes and to obtain mixtures from drugs acquired these plants
15	Having skill and knowledge of marketing techniques medical and aromatic plants

**Contribution of Learning Outcomes to Programme Outcomes** 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1	L2	L3	L4	L5	L6	L7
P11	5	5	5	5	5	5	5
P12	5	5	5	5	5	5	5

