



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Quality Of management systems							
Course Code		MUH273		Couse Level		Short Cycle (Associate's Degree)			
ECTS Credit	3	Workload	75 (Hours)	Theory	2	Practice	0	Laboratory	0
Objectives of the Course		National and international standarts about quality management.							
Course Content		İdentification of the basic processes of the interprises,enviranmental safety, etc giving information on issues, the introduction of national and related organisations.							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Discussion					
Name of Lecturer(s)		Ins. Erhan KOCA							

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

Recommended or Required Reading

1	ISO 9001-2008 Basic Quality Management Handbook.
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Week	Weekly Detailed Course Contents	
1	Theoretical	General concepts about the concepts of busines
2	Theoretical	management concepts and processes
3	Theoretical	Strategic management
4	Theoretical	Organizational culture
5	Theoretical	Quality Management Systems Standard and standardization
6	Theoretical	The importance of the standard in the production and service sector
7	Theoretical	Determination of the processes in interprises
8	Intermediate Exam	Midterm Exam
9	Theoretical	The creation of quality management handbook.
10	Theoretical	The creation of quality management handbook.
11	Theoretical	General principles of ISO 9001-2008
12	Theoretical	Quality management system models
13	Theoretical	Quality management system models
14	Theoretical	Processes Control
15	Theoretical	Audit results and reports
16	Final Exam	The Final Exam

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	2	0	14	28
Midterm Examination	1	7	1	8
Final Examination	1	14	25	39
Total Workload (Hours)				75
[Total Workload (Hours) / 25*] = ECTS				3
*25 hour workload is accepted as 1 ECTS				

Learning Outcomes

1	Basic concepts related to businesses and government.
2	Information about compliance with the quality management system of activities.
3	He knows the basic quality standarts and procedures.
4	For information about all of the business processes and control.



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Programme Outcomes (*Business Administration Management*)

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Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1	L2	L3	L4	L5
P1	4	4	4	4	2
P2	2	4	4	3	3
P3	4	4	4	4	2
P4	3	3	3	2	3
P5	3	3	3	3	2
P6	3	3	3	2	4
P7	4	4	4	3	3
P8	3	3	3	2	4
P9	3	3	3	3	3
P10	2	3	2	4	4

