

AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title	General Touri	sm							
Course Code	TRZM101		Couse Level		Short Cycle (Associate's Degree)				
ECTS Credit 2	Workload	50 (Hours)	Theory	/	2	Practice	0	Laboratory	0
Objectives of the Course	se, it is aimed rvices Progra		the co	ompetency	/ to explain "ba	asic travel-to	ourism concepts in		
Course Content	Tourism and Tourism Type				ourism, To	ourism Industr	y, Transport	ation in Tourism, A	Iternative
Work Placement N/A									
Planned Learning Activities and Teaching Methods			Explan	ation	(Presentat	tion), Discussi	on, Individua	al Study	
Name of Lecturer(s) Prof. Pinar ALTIOK GÜREL									

Assessment Methods and Criteria

Method	Quantity	Percentage (%)	
Midterm Examination	1	40	
Final Examination	1	70	

Recommended or Required Reading

1 GENEL TURİZM İLKELERİ VE KAVRAMLAR – N.Kozak/M.A.Kozak/M.Kozak

Week	Weekly Detailed Course Contents				
1	Theoretical	Tourism and the concept of tourist			
2	Theoretical	Types of tourism			
3	Theoretical	The functions of tourism			
4	Theoretical	The functions of tourism			
5	Theoretical	Tourism İndustry			
6	Theoretical	Tourism İndustry			
7	Theoretical	Travel Formalities			
8	Theoretical	Tourism and Air Transport			
9	Theoretical	Tourism and Road Transport			
10	Theoretical	Tourism and Sea Transport			
11	Theoretical	Tourism and Railway Transport			
12	Theoretical	New Trends in Tourism			
13	Theoretical	Alternative Forms of Tourism			
14	Theoretical	Sustainable Tourism			

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload				
Lecture - Theory	14	0	2	28				
Individual Work	10	0	2	20				
Midterm Examination	1	0	1	1				
Final Examination	1	0	1	1				
	50							
	2							
*25 hour workload is accopted as 1 ECTS								

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Learn	Learning Outcomes				
1	Explain the basic tourism				
2	Explain the tourism business				
3	Explain transportation services	1			



4	To be able to comprehend the factors affecting the development of tourism
5	To be able to comprehend the economic, social, political and cultural effects of tourism
6	To be able to understand the national and international structure of tourism

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Progr	amme Outcomes (Tourism and Hotel Management)					
1	To know the concept of tourism management well and to adapt the areas of economy, accounting, finance, management, marketing, human resources to the tourism sector.					
2	To have knowledge of the tourism sector and the accommodation, food and beverage, travel, transportation, entertainment and other businesses that constitute the sub-industry of tourism.					
3	To have knowledge about the coordination and integration of sub-industries of the tourism sector. To adsorb the communication and coordination between hotel departments.					
4	To follow the developments in the tourism sector and to renew himself/herself.					
5	To know the legislation about the structure and operation of the tourism sector. To have knowledge about the legal regulations regarding tourism businesses and tourism types.					
6	To have detailed information about accommodation businesses and to learn the basic areas of hotel management (front office, housekeeping, food and beverage services, entertainment services).					
7	To be able to communicate with guests in written and verbal and to have the power of persuasion. To have knowledge about sales and marketing and to have the ability to persuade.					
8	To have basic computer knowledge and ability to use related programs. To have knowledge about software used in the hospitality industry.					
9	To learn about Atatürk's principles and reforms. To have knowledge about history and geography. To have enough knowledge about the geography of Turkey and world tourism.					
10	To have sufficient degree knowledge of English (reading, writing, listening and speaking). To be able to communicate with guests in English (written and verbal).					
11	To have detailed information about occupational health and safety. To know well the legislation determined within the scope of occupational health and safety and to follow the developments.					
12	To be able to produce ideas about the solution of business or guest problems and apply them.					
13	To adopt the company she/he works, to fulfill his responsibilities and to be prone to teamwork. To fulfill the requirements of the department she/he works. To act in accordance with the hierarchical order of tourism businesses.					

Contribution of Learning Outcomes to Programme Outcomes 1: Very Low, 2: Low, 3: Medium, 4: High, 5: Very High

	L1	L2	L3	L4	L5	L6
P1	5	5	5	5	5	5
P2	5	5	5	5	5	5
P3	5	5	5	5	5	5
P4	5	5	5	5	5	5
P5	4	4	4	4	4	4
P6	5	5	5	5	5	5
P7	5					
P8	5					
P9	5					
P10	5					
P11	5					
P12	4	4	4	5	5	5
P13	4	4	4	4	4	5