AYDIN ADNAN MENDERES UNIVERSITY
COURSE INFORMATION FORM

Course Title	Quality Management Systems								
Course Code	TRZM242		Couse Level	Short Cycle (Associate's Degree)					
ECTS Credit	3	Workload	75 *(Hours)*	Theory	2	Practice	0	Laboratory	0
Objectives of the Course	In this course; The aim of this course is to gain the application competencies of quality management systems.								
Course Content	Quality, Standard and Standardization, Importance of Standards, Management Quality and Standards, Environmental Standards								
Work Placement	N/A								
Planned Learning Activities and Teaching Methods	Explanation (Presentation), Individual Study								
Name of Lecturer(s)	Prof. Pınar ALTIOK GÜREL								

Assessment Methods and Criteria		
Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

Recommended or Required Reading	
1	Ders Kitabı ve Ders Notları
2	Toplam Kalite Yönetimi - Prof. Dr. Muhsin Halis

Week	Weekly Detailed Course Contents	
1	Theoretical	The concept of quality
2	Theoretical	Conceptual development of quality
3	Theoretical	Quality pioneers and their work
4	Theoretical	Standards and standardization
5	Theoretical	The importance of the standard manufacturing and service sectors
6	Theoretical	Management quality and standards
7	Theoretical	Management quality and standards, environmental standards
8	Theoretical	Quality management systems and practices
9	Theoretical	Environmental standards - Quality management system models
10	Theoretical	Quality management system models - Strategic management
11	Theoretical	Strategic management
12	Theoretical	Participation in management
13	Theoretical	Process management system
14	Theoretical	Resource management system
15	Theoretical	EFQM excellence model
16	Final Exam	Final Exam

Workload Calculation				
Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	1	2	42
Term Project	1	10	1	11
Midterm Examination	1	10	1	11
Final Examination	1	10	1	11
			Total Workload (Hours)	75
			[Total Workload (Hours) / 25*] = **ECTS**	3
**25 hour workload is accepted as 1 ECTS*				

Learning Outcomes	
1	Having knowledge about quality and quality practices

2	Quality Management System to Build Infrastructure
3	Know the scope of its quality management system
4	Implement Quality Standards
5	To comprehend quality management system models

Programme Outcomes *(Cooking)*	
1	An ability to use theoretical knowledge in practice
2	Ability to work in teams, including interdisciplinary
3	An ability to manage a process to meet requirements
4	An ability to identify and solve problems in professional practice
5	Awareness of professional ethics and responsibility
6	Awareness of the necessity of lifelong learning and the ability to realize this
7	Ability to have knowledge about sectoral problems
8	An ability to understand and apply professional legal regulations
9	Ability to communicate effectively
10	Ability to use communication tools and other professional tools and techniques
11	An ability to plan and implement professional processes
12	Ability to communicate in a foreign language
13	Professional self-confidence skills
14	Entrepreneurship skills
15	Ability to understand and apply social and social responsibilities

Contribution of Learning Outcomes to Programme Outcomes *1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High*

	L1
P1	5