



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Basic Communication Skills							
Course Code		HB219		Course Level		Short Cycle (Associate's Degree)			
ECTS Credit	3	Workload	80 (Hours)	Theory	2	Practice	0	Laboratory	0
Objectives of the Course		With this lesson, the student's self-knowledge and experience in relationships with people awareness of emotions, while caring for individuals for whom she is responsible Know and use communication skills such as empathic feedback and active listening is aimed.							
Course Content		In this course, perception, self-esteem, body image, verbal and nonverbal communication and properties, communication conflicts, communicate with individuals in special cases, anxiety, stress and empathy will be discussed issues regarding the concept.							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Discussion, Case Study					
Name of Lecturer(s)									

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	60

Recommended or Required Reading

1	Terakye G., 1998, Hasta Hemşire İlişkileri, Genişletilmiş Beşinci Baskı, Zirve Ofset Ltd. Şti., Ankara
2	Üstün B., Akgün E., Partlak N., 2005, Hemşirelikte İletişim Becerileri Öğretimi, Okullar Yayınevi, İzmir.
3	Özcan A., 2006, Hemşire-Hasta İlişkisi ve İletişim, Sistem Ofset, Ankara
4	Öz F., 2004, Sağlık Alanında Temel Kavramlar, İmaj İç ve Dış Ticaret AŞ., Ankara.
5	Hisli Şahin N., 1994, Stresle Başa Çıkma Olumlu bir Yaklaşım, Türk Psikologlar Derneği Yayınları:2, Ankara

Week	Weekly Detailed Course Contents	
1	Theoretical	Introduction to Course and Introduction
2	Theoretical	Self-knowledge
3	Theoretical	The purpose and importance of communication
4	Theoretical	Characteristics of communication, elements of the communication process
5	Theoretical	Communication Skills, Empathy Classification
6	Theoretical	Personality
7	Intermediate Exam	midterm
8	Theoretical	Communication Conflicts and Their Solutions - Behavior Patterns
9	Theoretical	Communication with Difficult Patients
10	Theoretical	The purpose of communication and communication types in the health personnel-patient relationship
11	Theoretical	Expressing Emotions
12	Theoretical	Cognition and Mental Abilities
13	Theoretical	What is Corporate Communication? Why Is It Important?
15	Final Exam	Final exam

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	2	2	56
Midterm Examination	1	10	2	12



Final Examination	1	10	2	12
Total Workload (Hours)				80
[Total Workload (Hours) / 25*] = ECTS				3
*25 hour workload is accepted as 1 ECTS				

Learning Outcomes

1	To be able to explain the differences in perception and perception in interpersonal relations and communication
2	To sort the attempt to increase the self-esteem
3	To explain the basic principles in the management of individuals with impaired body image
4	To explain the components of oral communication
5	To understand the importance of body language and interpersonal communication in the routing
6	Health changes in the physical expression of an individual employee to comprehend the contribution to the maintenance of observation
7	Stressors are able to explain the effects on the psychosocial health of the individual
8	To say the changes have on the individual anxiety
9	Aktif of interpersonal communication and listening skills to express the importance of managing relationships
10	Health of the employee's ability to understand the contribution of empathy in patient care

Programme Outcomes (Home Patient Care)

1	The protection of patients' health , it is sufficient to gain the qualification to provide development and improvement
2	To identify factors that influence the health of the elderly has the ability .
3	Patients know the basic characteristics and needs of individuals and accordingly gain the skills to meet the needs of the elderly.
4	Use basic knowledge and skills related to patient health and care, interpret and evaluate data and identify and resolve potential problems.
5	with have basic health information , as required by the profession and practice of emergency measures that need to be applied in the work environment is capable of .
6	Healthy and sick individuals structure, physiological functions , the relationship between behavior and health and physical and social environment can grasp at a basic level .
7	Task law on rights and responsibilities, comply with regulations and professional ethics.
8	with other professional groups working in this field using its accumulated knowledge about the field of home care patients to take responsibility as a member of the health team in cooperation
9	activities at the basic level can apply for social rehabilitation in patients with plan.
10	social of patients may meet the needs in this matter by understanding the physical and psychological changes.
11	issues related to patient care , safety , protection of the elderly and health care workers have the knowledge and awareness of environmental protection .
12	It can follow the development of the society about the area and is sensitive to events in the world's agenda.
13	on issues related to health services , social responsibility, ethical values ??and has the knowledge and awareness of patients' rights
14	Act in accordance with quality management and processes and participate in these processes .

Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1	L2	L3	L4	L5	L6	L7	L8	L9	L10
P1	4	5	5	5	5	5	5	5	5	5
P2	4	4	4	4	4	4	4	4	4	4
P3	4	4	4	4	4	4	4	4	4	3
P4	3	3	3	3	3	3	3	3	3	3
P5	2	3	2	4	2	2	3	2	2	2
P6	4	4	4	4	4	4	4	4	4	4
P7	3	3	3	3	3	3	3	3	3	3
P8	3	3	3	3	3	3	3	3	3	3
P9	3	3	3	3	3	3	3	3	3	3
P10	4	4	4	4	4	4	4	4	3	3
P11	3	2	4	3	3	3	4	4	3	4
P12	3	3	3	3	3	3	3	3	3	3
P13	4	4	4	4	4	3	3	4	3	4
P14	4	4	4	4	4	4	3	3	3	4

