



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Working Relationships							
Course Code		ÇMH106		Course Level		Short Cycle (Associate's Degree)			
ECTS Credit	3	Workload	75 (Hours)	Theory	2	Practice	0	Laboratory	0
Objectives of the Course		The aim of this course is to provide solutions to the problems students may encounter in their working life.							
Course Content		Affecting the Labor Relations Basic Elements, The Historical Development of Labor Relations in Turkey, Establishment of Individual Employment Agreement, Regulation of Individual Employment Contract, Collective Labor Relations, Strike and Lockout.							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Discussion, Case Study					
Name of Lecturer(s)									

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

Recommended or Required Reading

1	Psychology of Work, Aşkın KESER
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Week	Weekly Detailed Course Contents	
1	Theoretical	Key Elements Affecting Work Relations
2	Theoretical	Historical Development of Labor Relations in Turkey
3	Theoretical	Historical Development of Labor Relations in Turkey
4	Theoretical	Establishment of the Individual Business Contract
5	Theoretical	Arrangement of Individual Business Contract
6	Theoretical	Arrangement of Individual Business Contract
7	Theoretical	End of Individual Business Contract
8	Theoretical	End of Individual Business Contract
9	Theoretical	Collective Labor Relations
10	Theoretical	Parties of Collective Labor Relations
11	Theoretical	An Overview of the Collective Labor Contract
12	Theoretical	Construction of a Collective Bargaining Agreement
13	Theoretical	Implementation of the Collective Bargaining Agreement
14	Theoretical	Collective Labor Disputes
15	Theoretical	Strike and Lockout
16	Final Exam	Semestr final exam

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	0	2	28
Assignment	2	0	6	12
Term Project	1	0	25	25
Midterm Examination	1	4	1	5
Final Examination	1	4	1	5
Total Workload (Hours)				75
[Total Workload (Hours) / 25*] = ECTS				3

*25 hour workload is accepted as 1 ECTS

Learning Outcomes

1	Will be able to understand the basic concepts and elements of work relations.
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2	Will be able to use Individual and Collective Labor Law in Human Resources Management.
3	To recognize the concepts related to working life.
4	To have information about working methods.
5	To be able to understand and apply motivational methods.

Programme Outcomes (Call Center Services)

1	Ability to use information and communication technology tools and other professional tools and techniques
2	Ability to plan and implement professional processes
3	Foreign language communication skills
4	Professional confidence
5	Entrepreneurship Skills
6	Ability to use theoretical domain knowledge in practice
7	Ability to manage a process to meet requirements
8	Work skills in teams, including interdisciplinary
9	Ability to identify and solve problems in professional practice
10	Professional ethics and accountability

Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1	L2	L3	L4	L5
P1	5	5	5	5	5
P2	3	3	4	4	4
P4	4	3	4	4	5
P5	2	1	1	2	3
P6	2	3	3	3	2
P7	2	2	2	2	1
P8	2	1	1	1	1
P9	1	1	1	1	1
P10	1	1	1	1	1

