



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Interpersonal Communication							
Course Code		ÇMH116		Couse Level		Short Cycle (Associate's Degree)			
ECTS Credit	3	Workload	75 (Hours)	Theory	2	Practice	0	Laboratory	0
Objectives of the Course		It is aimed to develop communication skills in the way of elimination of conflicts, obstacles and obstacles in interpersonal communication process by means of definition and classification of interpersonal communication which is used most effectively in many forms of communication and to ensure that all these are learned in a systematic way.							
Course Content		General definition of communication concept, Differences from other communication forms of interpersonal communication and ways of making them effective, Models of interpersonal communication I, Models of interpersonal communication II, Basic behavioral models and approaches in interpersonal communication.							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Individual Study					
Name of Lecturer(s)									

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

Recommended or Required Reading

1	Interpersonal communication, Demet GÜRÜZ, Ayşen Temel EĞİNLİ
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Week	Weekly Detailed Course Contents	
1	Theoretical	Login
2	Theoretical	General definition of communication concept, definition of communication process, elements, operation and interpersonal communication
3	Theoretical	Differences in interpersonal communication from other forms of communication and ways of making it effective.
4	Theoretical	Basic behavioral models and approaches in interpersonal communication.
5	Theoretical	Basic behavioral models and approaches in interpersonal communication.
6	Theoretical	Types of interpersonal communication conflicts and their causes.
7	Theoretical	Solutions for conflicts in interpersonal communication.
8	Theoretical	Solutions for conflicts in interpersonal communication.
9	Theoretical	Solutions for conflicts in interpersonal communication.
10	Theoretical	Interpersonal communication and personality: problems, solutions.
11	Theoretical	Interpersonal communication and personality: problems, solutions.
12	Theoretical	Classroom Presentation.
13	Theoretical	Classroom Presentation.
14	Theoretical	Evaluation.
15	Theoretical	An overview.
16	Final Exam	Semestr final exam

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	0	2	28
Assignment	15	0	1	15
Individual Work	10	0	1	10
Midterm Examination	1	10	1	11



Final Examination	1	10	1	11
Total Workload (Hours)				75
[Total Workload (Hours) / 25*] = ECTS				3
*25 hour workload is accepted as 1 ECTS				

Learning Outcomes

1	They will define interpersonal communication and will be able to recognize the place and the importance among other types of communication.
2	Will be able to use communication skills effectively in social life and solve communication problems with these skills.
3	Understand empathic communication.
4	Have effective communication skills.
5	Comprehend the types of communication.

Programme Outcomes (Call Center Services)

1	Ability to use information and communication technology tools and other professional tools and techniques
2	Ability to plan and implement professional processes
3	Foreign language communication skills
4	Professional confidence
5	Entrepreneurship Skills
6	Ability to use theoretical domain knowledge in practice
7	Ability to manage a process to meet requirements
8	Work skills in teams, including interdisciplinary
9	Ability to identify and solve problems in professional practice
10	Professional ethics and accountability

Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1	L2	L3	L4	L5
P1	5	5	5	5	5
P2	5	4	4	5	5
P4	5	5	5	5	5
P5	5	5	5	5	5
P6	4	4	5	5	5
P7	4	4	5	4	4
P8	3	3	4	4	4
P9	3	5	4	4	5
P10	5	5	5	5	5

