



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title	Employee Relations Management								
Course Code	REM308	Course Level			First Cycle (Bachelor's Degree)				
ECTS Credit	4	Workload	102 (Hours)	Theory	3	Practice	0	Laboratory	0
Objectives of the Course	Amaç; öğrencilere daha sonraki öğrenim ve iş hayatlarında kendilerine gerekli olacak temel davranış ve çalışan ilişkileri bilgilerini ayrıntılarıyla öğretmektir.								
Course Content	Öğrencilerin öğrenimleri sonunda edindikleri davranış ve tutum bilgisi doğrultusunda turizm sektöründe çalışanların ilişkilerinin yönetilmesi konusunu anlamak ve temel kavramlara sahip olabilmelerini sağlamak hedeflenmiştir.								
Work Placement	N/A								
Planned Learning Activities and Teaching Methods	Explanation (Presentation)								
Name of Lecturer(s)									

Assessment Methods and Criteria		
Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	60

Recommended or Required Reading	
1	Turizm İşletmelerinde Örgütsel Davranış Prof. Dr. Zeyyat Sabuncuoğlu

Week	Weekly Detailed Course Contents & Teaching Methods	
1	Theoretical	Tutum – davranış – algı tanımları ve özellikleri
2	Theoretical	Tutum – davranış – algı tanımları ve özellikleri
3	Theoretical	Örgüt Kültürü
4	Theoretical	Örgütsel Bağlılık
5	Theoretical	Örgütsel Vatandaşlık
6	Theoretical	Örgütsel Güven
7	Theoretical	Örgütsel Adalet
8	Theoretical	Motivasyon
9	Intermediate Exam	Ara sınav
10	Theoretical	Örgütsel Sinizm
11	Theoretical	Örgütsel Demokrasi
12	Theoretical	Psikolojik Kontrat
13	Theoretical	Liderlik
14	Theoretical	Tükenmişlik
15	Theoretical	İşten Ayrılma Niyeti
16	Final Exam	Final sınavı

Workload Calculation				
Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	1	3	56
Individual Work	14	1	2	42
Midterm Examination	1	0	1	1
Final Examination	1	1	2	3
Total Workload (Hours)				102
[Total Workload (Hours) / 25*] = ECTS				4

*25 hour workload is accepted as 1 ECTS

Learning Outcomes	
1	Genel davranış ve tutum bilgisi edinir.
2	Turizm işletmelerindeki çalışanların tutumları ve davranışları hakkında bilgi edinir.



3	İşletmelerde davranışların yönetimi konusunda ortalama bilgi sahibi olur.
4	İnsan kaynaklarının ne şekilde performans değerlendirme ve ücretlendirme yapılması gerektiğine dair temel bilgiler.
5	İnsan kaynaklarının ne şekilde yönetilmesi ve nasıl motive edileceği

Programme Outcomes (Food and Beverage Management)

1	Having scientific and professional ethic values
2	To gain the ability of critical and analytical thinking
3	Having the consciousness of necessity of obtaining new abilities and life-long learning
4	To know the principle concepts related to tourism industry
5	Having the consciousness of tourism and natural, cultural and social environment relations
6	Having the knowledge of higher level of a foreign language to communicate and to follow the new researches and daily subjects at his/her own field
7	Being able to use another foreign language at middle level
8	Having the ability of doing teamwork
9	Being competent about information technologies
10	Having the ability of administrative knowledge buildup at his field
11	Being competent about the human behaviours and relations of tourism industry
12	Being able to follow the trends at his/her field
13	Being competent about the subjects of establishment procedures of an enterprise and entrepreneurship on the food and beverage management fields
14	Having the ability and knowledge about the subjects that are necessary at his occupation
15	Being able to use and having knowledge about the equipments and hardware systems used at food and beverage establishments
16	Having the ability of problem diagnosis, and to make decision toward problems at food and beverage establishments

