



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Community Psychology and Crowd Management							
Course Code		ÖGK204		Couse Level		Short Cycle (Associate's Degree)			
ECTS Credit	2	Workload	50 (<i>Hours</i>)	Theory	2	Practice	0	Laboratory	0
Objectives of the Course		To gain knowledge and skills about the successful management of crowds and groups							
Course Content		Basic Concepts, Types of Crowds, Characteristics of Crowds, Crowd Psychology, Crowds into Groups, Group and Groups Characteristics, Group Dynamics, Preparatory Phase of Social Events, Procedures to Start Social Events, Action Tactics and Forms, Person Types in Provocative Environment: Leaders, Provocators, Affected, Audience, General Principles of Crowd Control, Use of Truncheon and Tear Gas							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Discussion, Case Study, Project Based Study, Problem Solving					
Name of Lecturer(s)		Ins. Figen ŞAHİN							

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	70

Recommended or Required Reading

1	Security Management Seçkin Yayinevi
2	Special Security Measures Contact faruk directly

Week	Weekly Detailed Course Contents	
1	Theoretical	Examining the content of the course, discussing the importance of the students' gains
2	Theoretical	Types of crowds, formation and characteristics of crowds
3	Theoretical	Formation of groups
4	Theoretical	Transformation of crowds into groups
5	Theoretical	Social events and formation stages
6	Theoretical	Preparation of the social event
7	Theoretical	Preparation of the provocation floor
8	Theoretical	An overview
9	Intermediate Exam	Midterm
10	Theoretical	Characteristics of mass psychology
11	Theoretical	Personality types in the mass - Leaders, provocateurs Psychopaths, affected and spectators
12	Theoretical	Forms of action tactics
13	Theoretical	Effective law enforcement behavior in social events and provocations
14	Theoretical	Effective law enforcement behavior in social events and provocations
15	Theoretical	Effective law enforcement behavior in social events and provocations
16	Final Exam	Final examination

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	0	2	28



Midterm Examination	1	9	1	10
Final Examination	1	11	1	12
Total Workload (Hours)				50
[Total Workload (Hours) / 25*] = ECTS				2
*25 hour workload is accepted as 1 ECTS				

Learning Outcomes

1	Comprehend the characteristics of crowds and groups.
2	Comprehend group dynamics and mass psychology.
3	Will be able to comprehend the stages of social events and the starting methods.
4	Show effective interventions in social activities
5	Manages teams, crowds, groups and masses successfully in providing security and protection services

Programme Outcomes (Private Security and Protection)

1	Know the powers of private security
2	Know defense and attack techniques
3	To understand the security measures
4	Establishing Organizational Communication
5	To apply the basic principles of first aid
6	To be able to make threat assessment and risk management
7	Learn what the body language is and what needs to be considered to ensure effective communication.
8	Weapon information
9	Knows Environmental Health Management in Disasters
10	Knows the elements of crime
11	Prepare a security plan
12	To have necessary knowledge in the field of criminology
13	To be able to determine employee and employer relations
14	To have information about the types of terrorist attacks and the signs of the attacks
15	Evaluate new approaches in security studies
16	Show effective interventions in social activities
17	Search and rescue in case of emergency, conducting emergency studies, can manage the organization
18	Explain the basic elements of health and the factors affecting it.
19	Know the basic principles of survival

Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1	L2	L3	L4	L5
P4	5	5	5	5	5
P7	5	5	5	5	5
P14	5	5	5	5	5
P16	5	5	5	5	5

