



**AYDIN ADNAN MENDERES UNIVERSITY**  
**AYDIN VOCATIONAL SCHOOL**  
**PROPERTY PROTECTION AND SECURITY**  
**PRIVATE SECURITY AND PROTECTION**  
**COURSE INFORMATION FORM**

Course Title	Conflict and Stress Management								
Course Code	ÖGK223			Course Level		Short Cycle (Associate's Degree)			
ECTS Credit	3	Workload	75 (Hours)	Theory	2	Practice	0	Laboratory	0
Objectives of the Course	Methods of coping with stress and examining its applications at the organizational level								
Course Content	To be able to explain the concept of conflict, compare the approaches to conflict, evaluate the types of conflict, define the conflict process								
Work Placement	N/A								
Planned Learning Activities and Teaching Methods	Explanation (Presentation), Problem Solving								
Name of Lecturer(s)	Ins. Asli ESENKAYA								

Assessment Methods and Criteria		
Method	Quantity	Percentage (%)
Midterm Examination	1	30
Final Examination	1	70

Recommended or Required Reading	
1	Conflict Management Sola Unitas Kenneth Cloke

Week	Weekly Detailed Course Contents	
1	Theoretical	The Nature of Conflict: Definition, Types and Process
2	Theoretical	Causes and Consequences of Conflict
3	Theoretical	Causes and Consequences of Conflict
4	Theoretical	Conflict Management
5	Theoretical	Negotiation Process in Conflict Management
6	Theoretical	Mediation in Conflict Management
7	Theoretical	Mediation in Conflict Management
8	Theoretical	Anger Control in Conflict Management
9	Intermediate Exam	Midterm
10	Theoretical	Communication in Conflict Management
11	Theoretical	Communication in Conflict Management
12	Theoretical	Leadership Styles in Conflict Management
13	Theoretical	Leadership Styles in Conflict Management
14	Theoretical	Leadership Styles in Conflict Management
15	Theoretical	Again
16	Final Exam	Final exam

Workload Calculation				
Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	0	2	28
Assignment	2	9	2	22
Midterm Examination	1	10	1	11
Final Examination	1	13	1	14
Total Workload (Hours)				75
[Total Workload (Hours) / 25*] = ECTS				3

\*25 hour workload is accepted as 1 ECTS

Learning Outcomes	
1	Will be able to define the conflict process.
2	Will be able to analyze the causes of conflict.



3	Will be able to explain the relationship between power fundamentals and preference between conflict management styles among individuals.
4	Will be able to analyze the relationship between negotiation and conflict.
5	Will be able to analyze the relationship between mediation and conflict.

#### Programme Outcomes (*Private Security and Protection*)

1	Know the powers of private security
2	Know defense and attack techniques
3	To understand the security measures
4	Establishing Organizational Communication
5	To apply the basic principles of first aid
6	To be able to make threat assessment and risk management
7	Learn what the body language is and what needs to be considered to ensure effective communication.
8	Weapon information
9	Knows Environmental Health Management in Disasters
10	Knows the elements of crime
11	Prepare a security plan
12	To have necessary knowledge in the field of criminology
13	To be able to determine employee and employer relations
14	To have information about the types of terrorist attacks and the signs of the attacks
15	Evaluate new approaches in security studies
16	Show effective interventions in social activities
17	Search and rescue in case of emergency, conducting emergency studies, can manage the organization
18	Explain the basic elements of health and the factors affecting it.
19	Know the basic principles of survival

#### Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L4
P4	3

