



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title	Hotel Automation Systems II								
Course Code	THM211	Course Level			Short Cycle (Associate's Degree)				
ECTS Credit	3	Workload	76 (Hours)	Theory	3	Practice	0	Laboratory	0
Objectives of the Course	In this course, it is aimed to have students gain the proficiency of using hospitality automation software.								
Course Content	This course informs students about operations regarding reservation, check-in, staying, check out systems of the automation software.								
Work Placement	N/A								
Planned Learning Activities and Teaching Methods	Explanation (Presentation), Demonstration, Discussion, Individual Study								
Name of Lecturer(s)	Ins. Murat KAHYA								

Assessment Methods and Criteria		
Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	60

Recommended or Required Reading	
1	KINAY, H. (2011) Fidelio Suite 8, Murathan Yayinevi, Trabzon
2	Fidelio training program cd

Week	Weekly Detailed Course Contents & Teaching Methods	
1	Laboratory	General information about system
2	Laboratory	Log in and log out and changing
3	Laboratory	Front office operations
4	Laboratory	Individual-agency profile recording operations
5	Laboratory	Reservation operations
6	Laboratory	Individual-agency reservation operations
7	Laboratory	Chek-in procedures
8	Laboratory	General Review/ Midterm Exam
9	Laboratory	Front cash operations
10	Laboratory	Reporting operations
11	Laboratory	Night shift procedures and documents
12	Laboratory	Operations and documents about housekeeping
13	Laboratory	Procedures and documents about other departments
14	Laboratory	Check-out procedures and reports
15	Laboratory	Midterm Exam

Workload Calculation				
Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	1	3	56
Midterm Examination	1	10	0	10
Final Examination	1	10	0	10
			Total Workload (Hours)	76
			[Total Workload (Hours) / 25*] = ECTS	3

*25 hour workload is accepted as 1 ECTS

Learning Outcomes	
1	Doing system operations
2	Operating front office procedures before and after accommodation
3	Using automation operations related to other departments
4	to use fidelio suite8



