AYDIN ADNAN MENDERES UNIVERSITY
COURSE INFORMATION FORM

Course Title		Conflict and Stress Management in Educational Organizations						
Course Code		EYT511		Couse Level		Second Cycle (Master's Degree)		
ECTS Credit	5	Workload	128 *(Hours)*	Theory	3	Practice	0	Laboratory	0
Objectives of the Course		In this course it is aimed to gain knowledge about the nature of conflict, the effects of conflict on organizational behaviour, reasons of conflict, conflict management, negotiation and peacemaking in conflict resolution process, stress, symptoms of stress, individual and organizational results of stress, stress management strategies and the effects of stress in educational organizations.						
Course Content		Nature of conflict, the effects of conflict on organizational behaviour, reasons of conflict, conflict management, negotiation and peacemaking in conflict resolution process, stress, symptoms of stress, individual and organizational results of stress, stress management strategies and the effects of stress in educational organizations						
Work Placement		N/A						
Planned Learning Activities and Teaching Methods			Explanation (Presentation), Case Study, Individual Study, Problem Solving					
Name of Lecturer(s)								

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	60

Recommended or Required Reading

1	Dana, D. (2000). Conflict resolution. Boston: McGraw Hill.
2	Rosenberg, M. B. (2005). We can work it out: Resolving conflicts peacefully and powerfully. CA: PuddleDancer Press.
3	Mustafa Özbek, Alternatif Uyuşmazlık Çözümü, Ankara 2009.
4	Catherine Cronin-Harris, Mediation in Action: Resolving a Complex Business Dispute, Videotape Study Guide, CPR Institute for Dispute Resolution, New York 1994.

Week	Weekly Detailed Course Contents		
1	Theoretical	Definition/Nature of conflict; Viewpoints of management theories on organizational behaviour (Traditional, Behavioral and Modern Approaches)	
2	Theoretical	The effects of conflict on organizational behaviour, Positive and negative results of the conflict in organizations	
3	Theoretical	Communication in conflict	
4	Theoretical	Reasons of conflict	
5	Theoretical	Types of conflict	
6	Theoretical	Conflict Management	
7	Intermediate Exam	MIDTERM EXAM	
8	Theoretical	Negotiation and Peacemaking in Conflict Resolution Process	
9	Theoretical	The term stress and its relation to similar terms	
10	Theoretical	Symptoms of stress	
11	Theoretical	Individual and Organizational Results of Stress	
12	Theoretical	Stress management strategies	
13	Theoretical	Analysis of the studies done on stress and stress management	
14	Final Exam	FINAL EXAM	

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	14	5	3	112
Midterm Examination	1	5	3	8

Final Examination	1	5	3	8
		Total Workload (Hours)		128
		[Total Workload (Hours) / 25*] = **ECTS**		5

*25 hour workload is accepted as 1 ECTS

Learning Outcomes

1	To have information about the nature and types of conflict.
2	To be able to anayse conflicts in terms of their causes, results and stages
3	To explain the term stress and similar terms
4	To be able to explain individual and organizational results of stress
5	To be able to develop strategies towards conflict resolution and stress blocking

Programme Outcomes *(Educational Administration Supervision Planning And Economics Master)*

1	To be able to deepen the collected knowledge related to education toward basic theories and applications of EASPE and evaluate the relationships between the theories and applications related to educational administration and supervision.
2	To be able to comprehend the relationships between EASPE and psychology, sociology, philosophy, management, economy, political sciences and other related disciplines and to carry out interdisciplinary studies by using gained knowledge and abilities related to EASPE.
3	To be able to apply the knowledge obtained to different level educational organizations in order to be developed and be managed effectively.
4	To be able to identify the problems of educational administration and supervision by using the knowledge obtained in EASPE and to develop new point of views by using the knowledge obtained from related disciplines
5	To be able to propose solutions to the problems of educational system by using qualitative and quantitative research methods and by mounting the problems of EASPE in the problem-solving framework.
6	To be able to develop necessary skills of using statistical softwares in order to carry out a scientific research and to use knowledge and communication technologies necessary for sharing knowledge and data.
7	To be able to develop solution models toward the problems of EASPE by using related theories and approaches and to apply these solution models to the total system.
8	To be able to gain the knowledge necessary for carrying out independent studies in EASPE and to apply teamwork skills in order to reach effective results in interdisciplinary studies
9	To be able to evaluate assumptions, opinions and theories related to the field of EASPE by sceptical, logical, analitical, independent and cretical point of view.
10	To be able to internalize the principles of professional development and lifelong learning which are considered necessary for the field of EASPE.
11	To be able to transfer the recent developments in the field of EASPE and his/her quality scientific studies to the people, institutions and organizations in and out of the field by written, non-written and visual systematically
12	To be able to follow the recent international studies in the field ,to participate in international social and scientific teamworks and to have language skills and competence for sharing and demonstrating his / her studies.
13	To be able to interpret the strategies, politics and plans developed for educational system in the way of theories and principles of educational administration and supervision and to evaluate the obtained results in the framework of national and international indicators.
14	To be able to carry out research processes within the framework of EASPE by applying the social, scientific and ethical values.
15	To be able to develop new point of views by analyzing the reflections of international educational policies on national educational policies.
16	To To be able to develop leadership skills in order to move the human resources toward organizational goals and the visions of educational instutitions.
17	To be able to evaluate the social,cultural and scientific educational developments in accordance with national policies and sources.
18	To be able to apply the strategies and processes designed in relation with change management at schools by analyzing the nature of internal and external forces leading towards change at schools within the framework of school and environment relations.

Contribution of Learning Outcomes to Programme Outcomes *1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High*

	L1	L2	L3	L4
P1	5	5		2
P2	1	3	4	2
P3	4	3	4	2
P4	4	3	4	2
P5	4	3	4	2
P6	4	3	4	2

P7	4	3	4	2
P8	4	3	4	2
P9	4	3	4	3
P10	4	3	4	3
P11	4	3	4	3
P12	4	3	4	3
P13	4	3	4	3
P14	4	3	4	3
P15	4	3	4	3
P16	4	3	4	3
P17	4	3	4	3
P18	4	3	4	3