



AYDIN ADNAN MENDERES UNIVERSITY COURSE INFORMATION FORM

Course Title		Communication in Health							
Course Code		HEK530		Course Level		Second Cycle (Master's Degree)			
ECTS Credit	2	Workload	50 (Hours)	Theory	2	Practice	0	Laboratory	0
Objectives of the Course		To communicate effectively and appropriately in health service provision							
Course Content		Communication between the healthy individual and the patient, communication with the patient and his / her relatives, factors affecting the communication, communication in health services, communication with difficult patients, chronic patients, pediatric patients, bad news, counseling, communication between vocations.							
Work Placement		N/A							
Planned Learning Activities and Teaching Methods				Explanation (Presentation), Discussion, Case Study					
Name of Lecturer(s)		Lec. Selcen ÖNCÜ							

Assessment Methods and Criteria

Method	Quantity	Percentage (%)
Midterm Examination	1	40
Final Examination	1	60

Recommended or Required Reading

1	Communication Skills for the Healthcare Professional
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Week	Weekly Detailed Course Contents	
1	Theoretical	Basic communication
2	Theoretical	Factors affecting communication
3	Theoretical	Communication in health service delivery
4	Theoretical	Communication with patients and their relatives
5	Theoretical	Kötü haber vermek
6	Theoretical	Communication with angry patients
7	Theoretical	Communication with difficult patients
8	Intermediate Exam	Midterm exam
9	Theoretical	Communication with chronic patients
10	Theoretical	Communication with child patient
11	Theoretical	Interprofessional communication
12	Theoretical	Written communication techniques
13	Theoretical	Consultancy
14	Theoretical	Violence in health
15	Theoretical	Final exam

Workload Calculation

Activity	Quantity	Preparation	Duration	Total Workload
Lecture - Theory	13	1	2	39
Midterm Examination	1	3	1	4
Final Examination	1	6	1	7
Total Workload (Hours)				50
[Total Workload (Hours) / 25*] = ECTS				2

*25 hour workload is accepted as 1 ECTS

Learning Outcomes

1	To know the approaches about different disease states using communication skills
2	To communicate with different professional groups
3	To be able to manage the difficult communication situations in health by using communication skills



4	To show effective communication with patients and their relatives
5	To use written communication effective

Programme Outcomes (*Hospital Infection Control Interdisciplinary Master*)

1	Being knowledgeable in the field of hospital infection control and related scientific fields
2	To be able to use knowledge learned in hospital infection control research area and related science fields
3	Being knowledgeable about the methods and applications used in the field of hospital infection control
4	To be aware of the legal practices and details of hospital infection control
5	To be able to develop different strategies for hospital infection control
6	Designing and implementing trainings to inform the health personnel and the public in the field of hospital infection control and evaluating the results
7	To follow current researches in the field of hospital infection control and make critical evaluations
8	To be able to do team work in the field of hospital infection control, to work together with different disciplines to develop common strategies
9	To contribute to the solution of social, scientific, cultural and ethical problems in the field of hospital infection control and to support the development of these values
10	Being able to develop research and learning awareness throughout life and to keep information up-to-date

Contribution of Learning Outcomes to Programme Outcomes 1:Very Low, 2:Low, 3:Medium, 4:High, 5:Very High

	L1	L2	L3	L4	L5
P1	4	4	4	4	4
P2	4	4	4	4	4
P3	4	4	4	4	4
P4	4	4	4	4	4
P5	4	4	4	4	4
P6	4	4	4	4	4
P7	4	4	4	4	4
P8	4	4	4	4	5
P9	4	4	4	4	4
P10	4	4	4	4	4

